

## ***Light House Motel***

7357, Highway Fifty-Eight, Clarksville, VA 23927-3003.  
Ph. 434-374-2123, E-mail: valighthouse7357@gmail.com

# **HOTEL POLICIES**

While staying at the Light House Motel, We Want to enjoy a Pleasant and safe stay. The following are our policies, rules and regulations that will ensure a happy environment for all our guests!

**The Registrant is responsible for all registered guests to the room.**

GUEST MAY SEE THE ACCOMODATION BEFORE CHECKING-IN. ONCE CHECKED-IN NO MONIES CAN BE RETURNED OR REFUNDED (EXCEPT THE SECURITY DEPOSITE PROVIDED THERE IS NODAMAGES OR LOSS), FOR EARLY DEPARTURE/CHECK-OUT DUE TO YOUR CHANGE OF PLANS, SINCE THE REGISTRATION FORM CANNOT BE VOIDED AFTER CHECK-IN.

- Room occupancy is limited to registered guests only.
- No loud or abusive language or fighting will be tolerated.
- You must register and arrange for payment in full prior to entering your motel room. Check-out time is 11:00 AM ET and check-in time 01:00 PM ET. All late check out must be fully authorized by our management.

ALL OCCUPANTS ARE RESPONSIBLE FOR THEIR BELONGINGS.

NO VISITORS ARE PERMITTED ON PROPERTY AT ANY TIME.

MANAGEMENT RESERVE THE RIGHT TO ENTER THE RENTED PREMISES AT REASONABLE HOURS FOR MAINTENANCE ETC.

NON-COMPLIANCE OF THESE RULES WILL RESULT IN IMMEDIATE EVICTION AND THE FORFEITURE OF ALL MONIES PAID.

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# **PET POLICIES**

While staying at the Light House Motel, We Want to enjoy a Pleasant and safe stay. The following are our policies, rules and regulations that will ensure a happy environment for all our guests!

Damage to any hotel room or lost/stolen items will be charged to you and you will be charged for damage caused by pets, children, or negligence.

Certain pet breeds and the numbers of pets are restricted by management. All pets starving at the Lighthouse Motel are pre-approved before arrival.

If we discover any unauthorized pets or animals in your motel room, we will ask you to leave the premises immediately and there will be no refunds.

- WE ARE NOT CHARGED FOR INTERNET, CABLE TV OR ICE MACHINE TO THE GUEST, THESE FACILITY ARE FREE FROM LIGHTHOUSE MOTEL SO IN CASE OF ANY BAD WEATHER OR OTHER SITUATION ITS MAY NOT WORK PROPERLY, WE WILL NOT BE RESPONSIBLE FOR TURN OR REFUND ANY MONIES.

UNDERSTAND THAT THE RULES WILL BE ENFORCED AT THE DISCRETION OF THE MANAGEMENT AND THAT DISREGARD OF THIS RULES WILL RESULT IN THE EVICTION FROM THE PROPERTY AND FORFEITURE OF ALL MONIES YOU PAID.

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# **BED BUG POLICIES**

Though Light house Motel does not have a specific policy on bed bugs, they do have policies surrounding the health and safety of their customers.

According to the [code of conduct](#):  
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***Light house Motel is committed to the health and safety of our guests, Team Members and business colleagues. Safety requires commitment from everyone. Light house Motel does not tolerate violent conduct or threats of violence among our Team Members. Light house Motel is committed to compliance with environmental, occupational and health laws. Each Team Member is responsible for understanding and complying with all applicable safety and health laws and guidelines. We are also each responsible for identifying and responding to health and safety hazards and security concerns. If you see a safety hazard, report it immediately.***  
Light house Motel claims they are responsible for "health and safety" concerns, and bed bugs absolutely falls under this category.

If you do suspect bed bugs during your stay at a Light house Motel hotel, you should report the infestation to management immediately.

In general...

Hotels should have measures in place to properly **prevent, detect, and take action** on a suspected infestation.

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The Virginia Health Department came out with a bed bug [action plan](#) for hotels that outlines how to approach bed bugs. It involves the following:

### **Prevention & Detection:**

- All hotel employees should receive bed bug training and education.
- Housekeeping personnel should be on the lookout for [signs of bed bugs](#).

### **Action:**

- Take the infested room out of service.
- Hire a professional pest control company to inspect the hotel room.
- If the infestation is confirmed, all adjacent rooms should be inspected and treated as well.

### **What are Bed Bugs?**

Bed bugs are small, resilient insects.

(typically, brown with a rounder shape).

That tends to hide in [dark spaces](#) and only comes out when it's time to feed. These bugs are **nocturnal**, and can typically be found in the following areas:

- Mattress & bedding
- Behind wall hangings
- Along baseboards and walls

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- Under furniture

It is best practice that before any stay at a hotel, you do a **quick scan** for bed bugs. (especially before you go to sleep).

If you do suspect bed bugs...

Be sure to identify them over **similar looking insects**.

**What Symptoms do Bed Bugs Cause?**

Bed Bug bites typically **look like mosquito bites**...

Although they're usually in higher numbers and can be inflamed if there is an **allergic reaction**.



Most humans react in similar ways to these bites.

People **typically** experience:

- mild to severe itching
- irritation of the skin
- A slight burning sensation
- Red welts in a **linear** or zig zag pattern
- bumps that are in clusters

There are situations where bed bugs can be **dangerous**.  
Some people....

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(especially those with **preexisting conditions**)

Have more severe reactions and act more intensely to a bite up to the point of fainting or even trouble breathing.

Bed bugs can also transmit diseases such as Chagas disease.

This disease is potentially life threatening and has infected close to **7 million people** worldwide.

(according to the World Health Organization).

Although this disease is found mainly in Latin American countries there are cases of it being transmitted in the U.S.

This disease presents itself in two phases.

### **Phase 1 (Acute Phase):**

This lasts for about **2 months** after infection.

At this point symptoms are often mild and not very specific. You'll have some skin lesions or purple swelling of the eyelids.

### **Phase 2 (Chronic Phase):**

During this phase, the parasites are hidden mainly in the heart and digestive muscles.

This can lead to cardiac disorders or digestive problems.

In the later years this infection can lead to immediate death and heart failure from gradual deconstruction of the heart and nervous systems.